

OUR AIM

To strengthen the relationship between patients and the Practice to help improve services, to promote health and improve quality of care.

All PPG members are patients of the Practice. We are committed to patient confidentiality in all aspects of our involvement.

Ramsey Health Centre

Patient Participation Group (PPG)
Information Leaflet



WHO WE ARE

We are YOUR patient group.

We are a group of Ramsey Health Centre patients who take an active interest in our surgery and help support the staff to improve services to all patients.

We each contribute as much as we are comfortable with according to our skills, interests and available time.

A full list of members can be found on the PPG notice board in the waiting room.

WE NEED YOUR INPUT!!

The PPG needs your input, whether it be suggestions for improvement, compliments or comments if we are to be an effective voice. Your feedback will help us to shape and improve our GP surgery.

We can be contacted by email at ramseyhealthcentreppg@gmail.com or by contacting the Practice who will pass messages on to members.

WHAT WE DO

- Meet approximately every 8 weeks with the Practice managers, Dispensary Manager and a GP.
- Discuss current issues at the surgery, have an input into actions which may need to be taken and help develop plans to see them through.
- Assist the Practice with health related events such as 'flu clinics, contribute to the Practice newsletter, conduct patient surveys.

