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#### Ramsey and Warboys ntormer

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MEDIA CONSULTANT **WAURICE KENDRICK** 

POLITICAL EDITOR ADAM ROBERTS

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KIRA COLLINS **FOUTH EDITOR** 

EFFREY CLANCY GRAPHIC DESIGN AND PRODUCTION

DARREN WILLIAMS DISTRIBUTION MANAGER

AULINE WILLIAMS DMINISTRATION MANAGER

RICHARD HOUGHTON CHIEF PHOTOGRAPHER

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# patients and Health Centre PPG provides a link between

Group (PPG) has been at Ramsey Health A fully operational Patients Participation problems. Health Centre to discuss and resolve the Health Centre every six weeks, providing a link between patients and the Centre since early in the year and meets at

but efficiency improvements could be made. conclusion that capacity was generally sufficient analyse capacity, availability and demand with the It has recently been involved in reviewing Centre commissioned an external consultant to appointment capacity and utilisation. The Health

# Appointment system change

be changed to increase efficiency. Anyone From 1st September the appointment system will



requesting a GP appointment will at first be



expected that this will free up some of the doctor's arranging an appointment with a nurse. It is as many can be resolved over the telephone or by telephoned by the doctor to discuss the problem appointments.

should book an appointment directly with a nurse: Patients with the following conditions or reasons

- Asthma, diabetes, heart condition reviews
- Blood/urine samples Skin disorders
- Routine procedures like ear syringing, treating
- wounds, applying and changing dressings Advice on family planning and contraception
- \* Vaccinations and immunisations (including advice on holiday requirements)

The nursing staff will invariably seek guidance or consider it necessary. arrange for the patient to see a doctor should they

These new measures are supported by the PPG and their effectiveness will be monitored regularly by them at their meetings.

The PPG can be contacted by email at ramseyhealthcentre.ppg@gmail.com or via the Health Centre practice managers.

### from the Fen Memories

Friends of Warboys Library invite you to join them for Memories From The Fen Americans to farming on their hands and From Wartime Parties with the

With archive film and photos. peoples memories. have interviewed, filmed and re-enacted Students from Abbey College Ramsey Local folk's stories of life in the Fen.

Entry £2.50 (Members £1.50) Warboys Library. 2.00pm Wednesday 10th September at

Final Advertising and Editorial Deadlines: 5pm, 19th September, 2014 for the October edition